



Republic of the Philippines  
Department of Education  
NATIONAL CAPITAL REGION

SCHOOLS DIVISION OFFICE OF MUNTINLUPA CITY


Office of the Schools Division  
Superintendent

**MEMORANDUM**

**ADVISORY ON THE USE OF THE NATIONAL 911 EMERGENCY HOTLINE**

To: Assistant Schools Division Superintendent  
Chief Education Supervisor, Curriculum Implementation Division  
OIC-Chief Education Supervisor, School Governance and Operations Division  
Public Elementary and Secondary School Principals / OICs  
All Others Concerned

1. Attached is the letter from Dr. Malcom S. Garma, Undersecretary for Governance and Operations dated September 30, 2025, on the above-captioned title, the contents of which are self-explanatory, for the information and guidance of all concerned.
2. Immediate and wide dissemination of this Memorandum is desired.

  
**VIOLETA M. GONZALES CESO VI**  
Assistant Schools Division Superintendent  
Officer-In-Charge  
Office of the Schools Division Superintendent

Encl.: As stated  
References: As stated  
To be indicated in the Perpetual Index  
Under the following subjects:

SAFETY EDUCATION      COMMUNICATIONS

ELK/DM/ADVISORY ON THE USE OF THE NATIONAL 911 EMERGENCY HOTLINE  
440 /October 27, 2025



Republika ng Pilipinas  
**Department of Education**

OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

**MEMORANDUM**

OM-OUOPS-2025-\_\_ - \_\_\_\_\_

TO : **ALL REGIONAL DIRECTORS**  
**ALL SCHOOLS DIVISION SUPERINTENDENTS**  
**ALL SCHOOL HEADS**  
**ALL OTHERS CONCERNED**

FROM



**MALCOLM S. GARMA**

*Undersecretary for Governance and Operations*



**JOCELYN DR ANDAYA**

*Regional Director, NCR*

*concurrent Officer-in-Charge,*

*Office of the Assistant Secretary for Governance and Operations*

SUBJECT : **ADVISORY ON THE USE OF THE NATIONAL 911 EMERGENCY HOTLINE**

DATE : September 30, 2025

Pursuant to Executive Order No. 56, dated May 25, 2018, the number "911" is institutionalized as the Nationwide Emergency Hotline Number.

The 911 system serves as the government's central emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system also integrates national agencies and local units into one coordinated platform for a more efficient response.

In this regard, all DepEd offices and stakeholders are highly encouraged to use the 911 hotline to report emergencies.

For wide dissemination.