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Republic of the Philippines
Department of Education

NATIONAL CAPITAL REGION
SCHOOLS DIVISION OFFICE OF MUNTINLUPA CITY

Office of the Schools Division
Superintendent

SEP 09 2026

MEMORANDUM

No. 417 s. 2026

**RECONSTITUTION OF THE QUALITY MANAGEMENT SYSTEM (QMS) TEAMS
IN THE SCHOOLS DIVISION OFFICE OF MUNTINLUPA CITY**

To: Assistant Schools Division Superintendent
Chief Education Supervisor, Curriculum Implementation Division
Chief Education Supervisor, School Governance and Operations Division
Public Elementary and Secondary School Heads/OICs
Administrative Officer V
All Others Concerned

1. Pursuant to DepEd Memorandum No. 14, s. 2022 titled, "The DepEd Quality Management System Manual and Procedures and Work Instructions Manual," and DepEd Order No. 009, s. 2021 titled, "Institutionalization of a Quality Management System in the Department of Education," the Schools Division Office of Muntinlupa City aims to continuously improve and streamline all internal systems and processes to improve the basic education service delivery and client satisfaction in all aspects of governance and operations.

2. The composition of the said committee shall be as follows:

Division Quality Management System (QMS) Committee	
Top Management	Dr. Violeta M. Gonzales (Chairperson) Schools Division Superintendent Dr. Lilia A. Ricero (Vice-Chairperson) Assistant Schools Division Superintendent
	Ma. Regale A. Olarte (Co-Chairperson) Chief Education Supervisor, SGOD Dr. Florante C. Marmeto (Co-Chairperson) Chief Education Supervisor, CID
QMS Representative	Dr. Jason B. Albaro Education Program Supervisor, SGOD
QMS Secretariat	Lead: Joseph D. Nilo Planning Officer II

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	Members: Chelo DG. Rongavilla , EPS – SMME King Solidini J. Torres , PDO-I – YFD
QMS Internal Quality Audit Team (IQAT)	Team Lead Dr. Ma. Myra E. Namit, PSDS Member Dr. Zoren Pepito L. Gubalane, SEPS Dr. Yaledegler Maligaya, PSDS Dr. Evangeline M. Aman, PSDS Dr. Ada A. Tagle, PSDS Dr. Ma. Theresa C. Dela Rosa, PSDS Dr. Jaime Bautista, PSDS
QMS Risk Management Team (RMT)	Team Lead: Atty. Erness Faith R. Espanto, Legal Officer Members: Phoebe R. Arroyo, SEPS May L. Borjal, ITO Virma U. Amistoso, Budget Officer Karina E. Medina, Accountant Angela M. Francisco, HRMO Dr. Liliosa Palce, EPS Dr. Paul Dela Vega, SEPS
QMS Quality Workplace Team (QWT)	Team Lead: Noemi A. Valdez, AO V Members: Joiche I. Luna, AO IV Engr. Jerone M. Tagapan, Division Engineer Eduardo L. Kondo, PDO-II Maria Teresa S. Indap, Division Nurse Dr. Leonaida L. Gutierrez, EPS Edison Enerlas, EPS Dr. Armida Oblinada, EPS
QMS Knowledge Management Team (KMT)	Team Lead: Dr. Jhemson C. Elis, PSDS Members: Lourdes V. Rodilla, AO N Dr. Carmen D. Solayao, EPS Mariel Eugene L. Luna, EPS Dr. Meniano D. Ebor, PSDS

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	Dr. Eric F. Fungo, PSDS Dr. Gina U. Urquia, EPS EmaIyn M. Ballonado, Math Coordinator
QMS Training and Advocacy Team (TAT)	Team Lead: Ms. Ivy M. Romano, SEPS Members: Mr. Andres F. Sicam, EPSp-II Dr. John Albert Colle, EPS Ms. Marissa M. Andanza, EPS Ms. Cecilia Teresa Claudel, EPSp-II

3. Attached with this Memorandum is the list of the duties and functions of the QMS Teams for reference. All concerned personnel are expected to review and fulfill their assigned responsibilities accordingly.

4. Immediate and wide dissemination of this Memorandum is desired.


VIOLETA M. GONZALES, CESO VI
Schools Division Superintendent

Enclosures: As stated

References: As stated

To be indicated in the Perpetual Index

Under the following subjects:

QUALITY MANAGEMENT SYSTEM

NUM-2026-417 JBA/ RECONSTITUTION OF THE QUALITY MANAGEMENT SYSTEM (QMS) TEAMS IN THE SCHOOLS DIVISION OFFICE OF MUNTINLUPA CITY
417 /September 7, 2026



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DUTIES AND FUNCTIONS OF THE QMS TEAMS

Top Management

- Lead the establishment, implementation, and monitoring of the QMS at the SDO.
- Ensure that quality objectives set are aligned with DepEd's strategic direction, through the RPMS.
- Determine and provide necessary resources needed to implement and sustain QMS implementation.
- Sustain QMS implementation.
- Lead and conduct the Management Review (MR) at least every quarter.
- Ensure that constitutional mandates, statutory, and regulatory requirements are met.

QMS Representative

- Communicate the importance of the Quality Management System in the organization.
- Oversee the implementation and take accountability for the effectiveness of the QMS in the Division.
- Ensure the conformance of the QMS to the requirements of ISO.
- Ensure the integrity and effectiveness of the QMS.
- Ensure that the QPS and Division QMS targets and objectives are aligned with the context and strategic directions set by the Top Management.
- Report audit results, identified targets, opportunities for improvement, and other QMS-related matters to the Top Management.
- Ensure integration of the QMS requirements into the Division's processes.
- Promote continuous improvement of the QMS and processes of the agency.
- Engage, direct, and support QMS Teams and its members to contribute to the effectiveness of the QMS.
- Oversee the operations of the QMS Secretariat including each QMS Team and report to the Top Management.
- Coordinate QMS-related activities in the different offices.
- Collaborate with and guide the QMS Teams on their efforts for continuous improvement of the QMS.

QMS Secretariat

- Coordinate with and report to the QMR.
- Coordinate effective deployment and efficient use of human, financial, and other physical resources for the QMS.
- Facilitate the delivery of specific outputs in line with the QMS.
- Assist the QMR in communicating with external parties on QMS-related matters.
- Provide feedback and updates on QMS-related matters to the QMR.



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- Manage the collection of relevant information, including reports submitted by the QMS Teams.

QMS Internal Quality Audit Team (IQAT)

- Determine conformance of the QMS with planned arrangements and the requirements of ISO 9001.
- Determine whether the QMS is effectively implemented and maintained through the conduct of an internal quality audit.
- Keep track of the implementation of the corrective and preventive actions to address the opportunities for improvement, potential non-conformities, and non-conformities raised during the Internal Quality Audit.
- Provide the findings of the IQA through the audit summary report and status of Request for Action (RFA) to the QMR as an input to the Management Review.

QMS Risk Management Team (RMT)

- Implement and refer to the latest version of the Risk Planning Guidelines and Handling Client Complaints Procedure in the Procedure and Work Instruction Manual (PAWIM).
- Ensure reporting, analysis, monitoring and evaluation of Client Satisfaction Results.
- Provide technical assistance in the accomplishment of the Risk and Opportunity Registry per office.
- Provide feedback and update to the QMR on the status of risk assessment and action plans.
- Perform monitoring and oversight function in ensuring the established action plans in the Risk and Opportunity Registries are effective and implemented as scheduled.
- Ensure documentation and clear implementation of quality objectives through the review of targets and indicators in the OPCRf.

QMS Quality Workplace Team (QWT)

- Ensure consistent implementation of Quality Workplace Standards.
- Collaborate with concerned office/personnel to ensure a conducive and safe work/school environment to improve productivity.
- Monitor and evaluate cleanliness, orderliness, and safety at the school or workplace in conformance to the Quality Workplace Standards to be issued separately.
- Provide feedback and updates to the QMR on the status of workplace management.
- Facilitate the implementation of:
 - Waste Management
 - 7S of Good Housekeeping



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QMS Knowledge Management Team (KMT)

- Implement and refer to the latest version of the Document Management Procedure, Document Matrix, and Organizational Knowledge Matrix in the PAWIM.
- Ensure that the requirements for updating, maintaining, and retaining documented information are established and implemented.
- Organize the operation and administrative records to ensure availability, completeness, consistent generation, protection, easy retrieval, and proper disposal of documents.
- Oversee activities related to managing organizational knowledge and setting document management standards.
- Provide feedback to the QMR on the status of the control documents and records.

QMS Training and Advocacy Team (TAT)

- Orient employees and disseminate information on QMS-related matters, such as ISO 9001 standards, Organizational Knowledge, QMS Manual, PAWIM, and Quality Policy.
- Capacitate employees on the development of their Operations Manuals and Planning Documents.
- Develop effective training and advocacy materials to enable the successful implementation and sustainability of the QMS.
- Plan and coordinate effective deployment and efficient use of QMS training and materials.
- Develop and disseminate IEC materials to strengthen awareness on QMS and build a culture of continuous improvement.
- Provide feedback and updates to the QMR on the status of QMS-related training and awareness.